

Ketz-ke Return form

email shop@ketz-ke.co.nz with your intent to return using your order number as a reference.
Items must be returned within 14 days, be unworn, in original packaging and with tags attached.

Postage charges are non- refundable

Please send this slip filled out with returned items using a traceable method to

Ketz-ke Returns
Suite 405, 2 A Byron ave
Takapuna
Auckland 0622

Name _____ Address _____

Order# _____

Reason for return _____

Exchanges | Need a different size or colour?

In order to serve you efficiently with your exchange request, you will get the right size or colour faster if you simply place a second order online.

Once we receive your return we will credit your card immediately.

Alternatively, you can choose to send back your garment and once received we will despatch out your right size or colour straight away if it is available

Please note ::

Return shipping must be sent via a traceable method to ensure safe and documented delivery
Ketz-ke takes no responsibility for missing incoming deliveries